

Case Study:

Leveraging Digital Capabilities



WHO A large multinational organisation.

BACKGROUND

Meddev Solutions partnered with a large multinational organisation to help resolve a number of key issues. The client struggled with a **bloated headcount, non-standard work across sites**, and a **lack of global oversight**.

These issues had been growing incrementally over the years, due to fast growth and multiple acquisitions.

OBJECTIVES



Leverage digital capabilities to significantly enhance efficiency, competitiveness, and innovation.



Develop a global shared service to centralise and standardise specific business functions to achieve cost savings, operational efficiency, and improved service quality.

The result? Streamlined audits, revolutionised training and halved headcount.

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ACHIEVEMENTS



Implemented a new HRIS tool, including a learning module

This centralised HR-related data and automated routine HR tasks, allowing HR professionals to focus on strategic initiatives and improve overall efficiency.



Streamlined global job codes

By categorising and defining job roles consistently across the organisation, we contributed to improved efficiency, communication, and decision-making.

Educational content, activities and assessments were designed to achieve specific learning outcomes.

KEY RESULTS



Revolutionised training



Cut headcount in half



Seamless audits due to a standard approach



Created curriculum logic



Improved training assignment and compliance

A standard approach to audits meant that anybody at any site could host an auditor and the auditor would have a consistent experience.

Ready to discuss your project?

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